ADP, Auditor Metrics, Poor Performing Supplier Program (PPSP) & ECP

Please print this document out to complete. The quiz will contain both multiple choice and True/False questions. For the multiple choice more than one answer may be correct. For response to all questions please check the adjacent box.

1. The minimum number of hours required each year to maintain IATF 16848 Certification Credential is
   1. 15 hours structured and 5 hours unstructured.
   2. 5 hour structured per year
   3. Twenty-one hours of subject matter related CDP
   4. No minimum requirement has been specified by IATF.
2. Two (2) hours of unstructured training is equivalent to
   1. One (1) hour of structured training
   2. Four hours of structured training
   3. Unstructured and structured training are considered equivalent.
3. Please identify which of the following is considered as (1) CPD hour
   1. Research, preparation, and ﬁrst delivery of lectures or training courses;
   2. Active participation as a witness auditor for SQA;
   3. Active participation at a meeting at SQAs ofﬁces;
   4. Feedback meeting from SQA internal witness audits;
   5. Open face-to-face training courses / assessments that result in the a qualification
4. Failure to complete the minimum number of required CPD hour may result in
   1. Need for retraining under the direction of the SQA Manager of the IATF Sector.
   2. No action as there is no minimum number of hours specified.
   3. Removal of auditor certification credentials
5. The requirements for a certified IATF 16949 auditor for Continuing Personal Development is identified in IATF 5t Edition Rules, Clause
   1. 5.4.2
   2. 4.2.2
   3. 4.5.2
   4. None of the above
6. Monitoring and measuring individual auditor non-conformities identified during audit of SQA clients is not a requirement of the IATF Rules 5th Edition.
   1. True
   2. False
7. The IATF 16949:20016 clause where the most number of MAJORs was issued by SQA auditors form July 2019 through June 2020 was
   1. 8.3.5.2 Manufacturing process design output
   2. 9.1.1.1 Monitoring & measurement – mfg. processes
   3. 10.2.3 Problem Solving
   4. None as SQA Auditors do not issue MAJOR non-conformances.
8. For most IATF 16949:2016 audit conducted by SQA the IATF expectation is that nonconformities will be identified.
   1. True
   2. False
9. IATF 16949:2016 certification is directly linked to supplier performance
   1. True
   2. False
   3. Not applicable
10. In regards to the Poor Performing Supplier Program the following statement(s) is/are true
    1. The IATF defined the current requirements Rules 5th Edition
    2. Ford is the only IATF OEM currently
    3. All IATF OEMs have been active in the launch of the program.
    4. Only Ford, GM and Groupe PSA have been providing input into the program year to date.
    5. Supplier status on the IATF KPI Hub is indicated by RED or GREEN
11. Why are IATF OEM supplier codes required to be accurately recorded in the audit report?
    1. There is no requirement to identify IATF OEM supplier codes in the audit report.
    2. IATF OEMs supplier codes are the responsibility of the audit organization who in turn update the information in the KPI portal, so recording in the audit report is merely perfunctory.
    3. IATF OEM supplier codes are entered into the IATF database which is used by the IATF OEMs to identify the current certification body which issued the IATF 16949:2016 certificate.
12. Per the communications for IATF on the Poor Performing Supplier Program any supplier listed as GREEN on the monthly KPI report
    1. Should be immediately issued a MAJOR CAR since listing on the report is considered as a customer complaint.
    2. Should be contacted immediately and informed of the issue so they can contact the IATF OEM and determine what the issue is,
    3. No action required.
    4. List
    5. all analysis
13. List at least three (4) possible actions that could occur after the SQAs Technical Reviewer has completed the risk analysis
    1. >
    2. >
    3. >
    4. >
14. In regards to the Poor Performing Supplier process what three items is required by an SQA Auditor to ensure the program is effective?
    1. >
    2. >
    3. >
15. IATF Rules 5th Edition, Clause 5.12 requires which of the following audits results to be reviewed to determine certification status
    1. Stage 2 audits
    2. Surveillance;
    3. Special Audits
    4. Recertification audits
    5. Only a & d above
16. In regard to SQA ECP audit package reviews the following items are true.
    1. Information provided in the ﬁnal report is sufﬁcient with respect to the certiﬁcation requirements and scope of certification.
    2. Issued OFIs are supported by documented objective evidence of conformity.
    3. Nonconformities found during the audit have been reviewed, accepted and the effectiveness of the correction, root cause and corrective action were verified.
    4. The clients planned correction, root cause, and corrective action has been accepted as 100% resolved (Reference clause 5.11.3).
17. In regard to form SQA-10 IATF, Part A is requires to be complete when
    1. Major NCs are issued
    2. Minor NC are Issued
    3. Both a and b
18. In regard to form SQA-10 IATF, Part B is required to document any client re-location.
    1. True
    2. False
19. List three (3) common audit package review deficiencies identified by SQA ECP concerning the pre-audit information/documentation (Section A of SQA-10 IATF)
    1. >
    2. >
    3. >
20. List five (6) common audit package review deficiencies identified by SQA ECP concerning the audit plan and agenda (Section B of SQA-10A IATF)
    1. >
    2. >
    3. >
    4. >
    5. >
    6. >