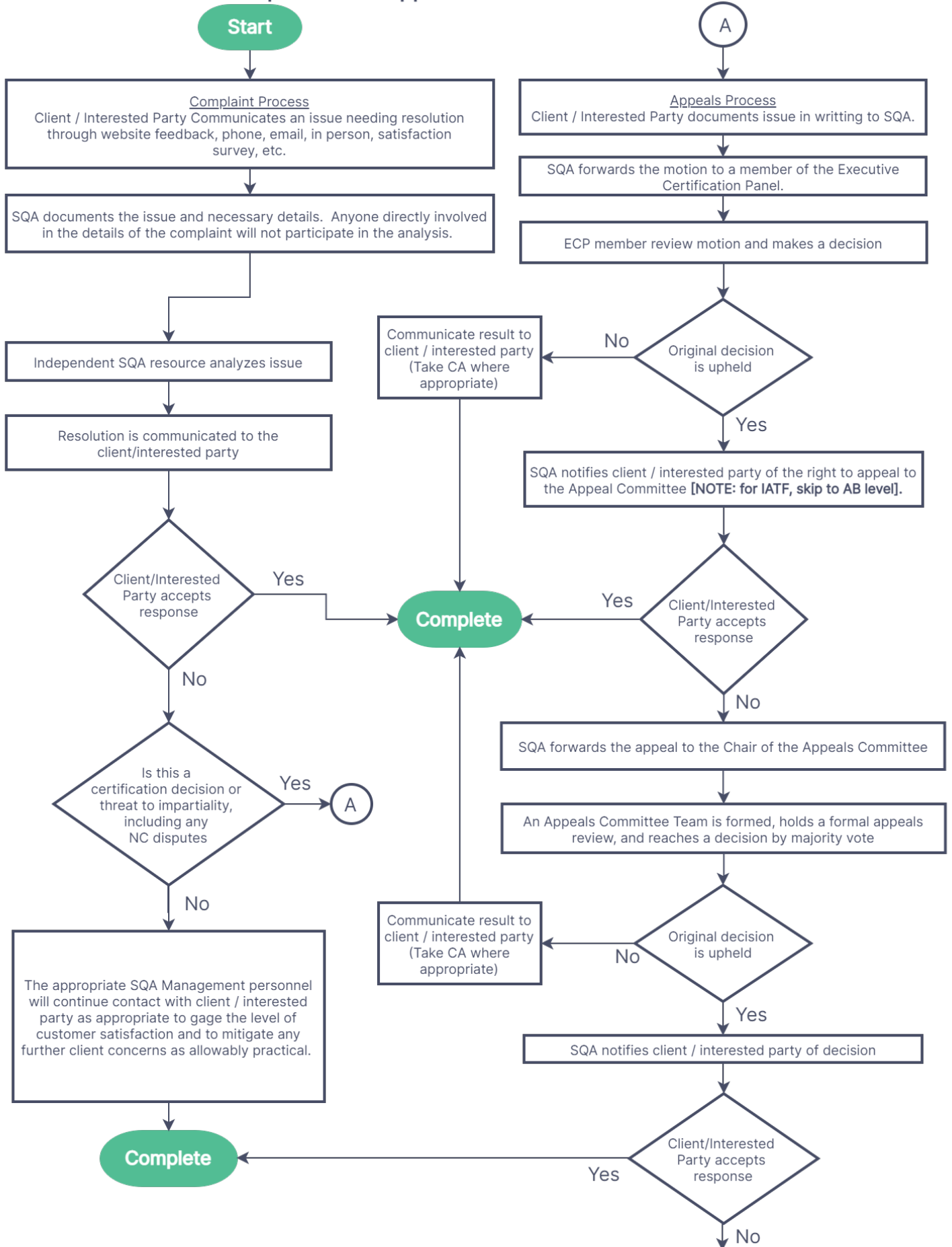


SQA Complaints and Appeals Process (Rev. 06/09/2022)



For IATF, the appeal will be referred to the IATF oversight accreditation body (AB). All decisions of the IATF are final.
 For AS91xx, SQA will utilize the OASIS feedback loop for further guidance as appropriate to the appeal.
 For all other ISO programs, the Appeal Committee decision is considered final, however, in special cases, a sub-committee of the the Impartiality Committee may be considered if necessary.